

NEWS RELEASE

For Immediate Release

Neopost Opens Customer Care Center in Texas

HAYWARD, CA., June 19, 2001 - Neopost Inc. (www.neopost.com), a worldwide leader in mailing, document handling and logistics systems, announces the opening of its newest Customer Care Center in Carrollton, Texas. The opening reflects Neopost's commitment to the growing number of customers who prefer to take advantage of newer, more efficient technologies when communicating with their vendors.

The new call center offers greater capabilities for supporting Neopost's national selling organization and enables Neopost to provide expanded customer service as it strives for its aggressive growth targets. The center will assist in intensifying customer service through the rapid dispatch of technicians and the thorough distribution of parts and supplies.

"In a time where many companies are cutting back, Neopost is taking a bold step in enhanced customer service", said Neopost President Tony Adkins at the ribbon cutting ceremony of the new center. "We believe that satisfied customers are our greatest investment, and we want to continue providing them with the best technologies and personnel possible."

At twice the capacity of its previous location, the new Customer Care Center offers state-of-the-art phone and computer systems to aid in providing unsurpassed customer service to all Neopost clients. The expansive new facility enables Neopost to control the costs of customer growth while giving it greater flexibility to offer customers guidance and support.

About Neopost

The Neopost Group is a leading provider of mailing systems, addressing systems, document handling systems, logistics systems and e-postage products worldwide. It is the only company to have a major presence in the five largest global markets (United States, Canada, France, Germany, United Kingdom) which together comprise 80% of the world's mailing and logistics market. Neopost's products are sold in 70 countries.

Neopost Inc. is headquartered in Hayward, CA, where the North American corporate offices, customer service, and product development departments for the Neopost Group are located. Local sales and support are available throughout North America.

Neopost's history dates back to the 1920s when the organization's founders introduced the first postage meters in Europe. Over the years, the company has continued to serve as a leader in the design and manufacture of modular mailing systems, addressing systems, postage meters, electronic postage scale and e-postage products.

Neopost's innovations include the first electronic postage meter, the first postage meter and scale system providing automatic meter setting from the scale, and the first compact desktop folder inserter. Other innovations include Neopost's No Deposit Postage-On-Call®, the first remote meter resetting system not requiring prepayments; and the Neopost Price Protection Program®, which guarantees a fixed cost for the life of the contract and provides one monthly or quarterly payment. Most recently, Neopost introduced the IJ25, the first stand-alone digital postage meter to comply with the United States Postal Service's Information-Based Indicia Program (IBIP) for simultaneous metering and barcode generation.

Neopost is located online at www.neopost.com.